



Your Quality Service Partner



# Company Profile 2017







**"WE PRIDE OURSELVES IN PROVIDING A COST EFFECTIVE SERVICE PERFORMED BY SPECIALISTS TO ENSURE FLAWLESS EXECUTION"**

## About us

B&B Customs Brokerage & Logistics LTD is a specialist, seamlessly integrated logistics provider with its core expertise in the air, marine and road freight of perishable and non-perishable products.

Developed over 10 years, our scale of operation and expertise enable us to provide the appropriate solutions, ranging from small shipments to larger ones.

We cherish our customer relationships and personally commit to achieve guaranteed superior service levels, providing a cost effective service. Cost effectiveness is achieved through our buying power and experience in formulating the right solutions.

As a customer you know that competing in the global market, takes more than just the right product. This is where we can help you. B&B Customs Brokerage & Logistics LTD ensures the delivery

of your products to the Right Place, at the Right Time and at the Right Price... which validates our philosophy

### **'Your Quality Service Partner'**

Our company is a member of International Logistics Professional Group which is a well-known transport organization and over the years has evolved as a reputed, reliable and efficient global logistics service provider.

We are also a member of the "Customs House Brokers Association" (CHBA) and we are guided by a Code of Ethics and work accordingly to the Standard Trading Conditions.

## OUR STRENGTHS

- Fast, reliable, secure and professional supply chain solution
- Cost effective service
- Direct control of our transport fleet of specialised vehicles
- Company culture of express service
- Excellent administration
- Offer a high level of communication and accurate tracking system
- Positive approach
- Transparency



## Our Vision

To grow and be considered as one of the most reliable freight & logistics company that serves freight forwarding, transportation and logistics segments in an exceptionally professional, short timed, cost effective and quality conscious manner.

## Our Mission

To satisfy our customers with total logistic solutions that are timely, innovative, cost effective and efficient led by a workforce dedicated to quality and delivery. To continually deliver outstanding support through key relationships with partners worldwide.

## Our Commitments

Our commitment to integrity is a cornerstone of our past, present and future success. This drives our dedication to uphold ourselves to the highest standards of business conduct. We are committed to upholding our Code of Ethics in every transaction. Through its important guidelines, the code helps us understand how to do business responsibly - how to put integrity first. Nothing ever should compromise our unyielding commitment to performance with integrity.

**“We say what we mean and we honour our word in business dealings”**



## Our Culture

The words clients use to describe us are passionate, committed to deliver, practical, specialists and knowledgeable in what we do. We are energetic and persevering and aim to offer the fastest reaction times. Individuals in our company are driven and accountable for specific objectives. The golden strand throughout is a commitment to innovation, quality and service.



**“Relationships with our customers are our major focus”**

## Our Core Services

### Air Transport

Shipping your cargo by air with B&B Customs Brokerage and Logistics LTD will keep goods moving at optimal speed and efficiency along the supply chain. We are capable of handling import and export shipment from/to the four corners of the world. In order to satisfy your demand of competitive price, we have kept strong relationships with airlines, agent and partners.



### Maritime Transport

We provide time definite, innovative sea freight services for both Full Container Loads and Less than Container loads shipments worldwide. We can handle large volumes on a global basis or specific requirements on a single route at any time and to any destination. When congestion becomes an issue, our local experts work with you to book capacity and finds the most effective alternate routing, minimizing delays and ensuring that goods arrive when needed.



### Road Transport

We provide dedicated express road freight services for both oversized cargo and conveyance of container and we can also handle your products from the airport/port and deliver your goods securely to any destination around Mauritius. Our fleet of transport enables us to control schedules and delivery priorities that we commit to. We also operate with a fleet of refrigerated trucks, specifically designed for a range of perishable products.





B&B Customs Brokerage and Logistics LTD service emphasis is further supported by satellite phones in each of the trucks, enabling communication with the drivers, to alert our operations centre of any unforeseen circumstances so that we can act proactively in case the need arises.

### Logistics Support

Our sister company B&B Freight and Transport Services LTD professionally manage the delivery of goods to any destination across the island. The warehouse is situated at Mer Rouge, 5 minutes away from the port and easily accessible from the Motor way and we offer hundreds of square metres of floor spaces for storage purposes.

Besides logistics support, our sister company B&B Freight and Transport services LTD, provides transportation for employees. Key areas of in which we focus are cost effectiveness, employee comfort and safety, on time trips and timely pick and drop.

It also provides other services such as picking up transit passengers, crew members, tourist guiding tours and transport facilities for national events.



### Customs Clearance

Whether it is importing or exporting, B&B Customs Brokerage and Logistics LTD provides the experience and “know-how” in imports and exports to our air freight and express road logistics services. These are for both perishable and general cargo.

Our specialised teams produce and process all the import or export documents and administration in-house. This enables quick and crisp clearance for our integrated services to and from destinations.

### Conveyance of Personal Belongings

B&B Customs Brokerage and Logistics LTD services help you move excess baggage, personal belongings and household furniture all over the world at an affordable price. Whether you've packed one suitcase too many for a holiday or moving abroad for good, we can be there with you from scratch via our global shipping network. Our service facilitates you by managing customs procedures, delivery from point of loading to your designated address and furniture mounting.

### Consultancy



Being economically aware and concerned with the growing number of investors and professional expatriates being attracted to Mauritius, we have understood that it is important to provide full consultancy services to facilitate the processes for these investors. Any specific or bespoke solution can be designed to suit your needs as an investor and make you feel comfortable without going through any hassles.

- Incorporation of your enterprise
- Application for Freeport Operators & Freeport developer
- Follow up of your dossier to obtain your Freeport License
- Customs clearance
- Stock of dry products in specific warehouses
- Branding
- Re-exportation
- Follow up of other services related to Freeport







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